2. Approval of Minutes—Board Meeting on July 23, 2026

# Minutes

*Greater Harris County 9-1-1 Emergency Network*
**Board of Managers Meeting**

| | |
|---|---|
| **DATE** | July 23, 2026 |
| **TIME** | 1:01 P.M. |
| **LOCATION** | Board Room of the Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) at 10220 Fairbanks N. Houston Rd., Houston, Texas 77064. |

**IN ATTENDANCE**

Board Members Russell Rau, Bill Anders, Mark Denman, Vergil Ratliff, Shawn Thompson, and legal counsel Shannon Flemming were present. There were 26 people in attendance.

I. **Call to Order**— The meeting was called to order by the Chairman Rau at 1:01 P.M. The U.S. and Texas Pledges of Allegiance were recited.

II. **Approval of Minutes**—The minutes from the Board meeting of May 29, 2026, were approved with a motion by Board Member Denman, and seconded by Secretary Anders. The vote passed unanimously.

III. **Citizens Comments**—No citizens wished to present to the Board of Managers.

IV. **Board Member Comments/Updates** – Board Member Denman discussed the upcoming recognition event honoring outstanding 9-1-1 telecommunicators and GHC's continued efforts to recognize local 9-1-1 telecommunicators for their dedicated service.

Chairman Rau and Board Member Denman discussed upcoming leadership vacancies within public safety communications organizations and encouraged continued participation by staff in NENA committees, working groups, and industry leadership opportunities.

Chairman Rau expressed concern regarding a law firm's use of "911" in its advertising and phone number branding. Staff and legal counsel were requested to review the matter.

V. **PSAP Comments/Updates** –No PSAP wished to present to the Board of Managers.

VI. **Executive Director Report** – Interim Executive Director Tino Fonseca Director reported the staff has been busy with numerous activities such as hurricane preparedness, preparations for the upcoming 911 system upgrade, financial audit, budget development, FIFA World Cup preparedness, and management training. Mr. Fonseca announced the retirement of Norma Vaulx, Human Resources Manager, effective December 31, 2026. At the end of the staff reports Mr. Fonseca mentioned an increase in Public Information Act (PIA) request activity and ongoing efforts to maintain timely compliance.

Mrs. Justena Kelly, Community Outreach Specialist, presented community outreach updates. Highlighted recognition was given to student winners of the annual 911 Coloring Contest. She reported on social media, public education campaign performance, telecommunicator recruitment campaigns, development of new public education videos, and website traffic and engagement analytics. Board Member Denman encouraged continued monitoring of advertising metrics, including cost-per-click analysis.

VII. **Fiscal Division Report** - Mr. Richard Corbitt, Fiscal Officer, presented the financial report. Cash and investments totaled approximately $67 million. GHC's financial performance remains favorable compared to budget projections. GHC remains approximately $7.5 million favorable to budget. He reported upcoming investment maturities and plans to reinvest funds while monitoring changing interest rate conditions.

VIII. **9-1-1 Services Division Report**—Mr. Roger Hauck, 9-1-1 Services Division Officer, presented the 9-1-1 Services Division Report. He presented operational statistics and service trends. Reports indicated overall call volume remains stable with slight yearly declines. Staff reviewed ongoing efforts to direct residents to non-emergency resources through public education campaigns, responder maps, and online non-emergency contact resources.

Mrs. Mindi Bartee, PSAP Training Manager, reported training activities. She highlighted presentations delivered to municipal officials, law enforcement groups, and other public safety organizations. Mrs. Bartee reported ongoing coordination efforts with NASA involving Emergency communications routing and coordination among regional public safety answering points (PSAPs). The Board discussed ensuring seamless emergency call routing and responder coordination during NASA's transition.

IX. **Operations Division (Ops) Report** – Mr. Sam Mitchell, Operations Division Officer, presented the service ticket dashboard for May and June. Mr. Mitchell reported completion of the Tom Bass Building roof replacement project at the main facility.

X. **Information Technology (IT) Division Report**—Mr. Mike Hayes presented the Information Technology Division Report, including updates regarding Network operations and Cybersecurity monitoring.

XI. **Item: Discussion and Staff Reports Regarding FIFA World Cup 2026.** Staff reported on GHC's participation in regional FIFA World Cup planning and operations. The Board commended staff for their planning and collaboration efforts.

XII. **Action Item: 9-1-1 Day Resolution – Consideration and approval of a resolution designating September 11, 2026, as 9-1-1 Day in the territory served by GHC 9-1-1.** The resolution designating September 11, 2026, as "9-1-1 Day" within the district territory, was approved, with a motion made by Secretary Anders, seconded by Board Member Denman, vote passed unanimously.

XIII. **Action Item: Discussion and consideration of request for approval to enter into a contract with Anya McInnis for legislative coordination services**. The Board discussed and approved to contract with Anya McInnis for legislative coordination services, with a motion made by Board Member Denman, seconded by Board Member Ratliff, vote passed unanimously.

**XIV.** **Item: Budget Workshop – Discussion of proposed budget for the year 2027.** The Board received a detailed Fiscal Year 2027 budget workshop presentation. Board members requested additional fee-impact scenarios and supporting financial analysis for future consideration. No formal budget action was taken during the workshop. Final budget decisions were deferred to subsequent meetings.

**XV.** **Executive Session** – The Board of Managers entered Executive Session at 3:59 P.M. Executive Session ended at 4:48 P.M. No Action Taken.

**XVI.** **Announcements** – The next Board of Managers Meeting is scheduled for Wednesday, August 26, 2026, at 1:00 P.M.

There being no further action, the meeting was adjourned at 4:51 P.M.

Russell S. Rau, Chairman

~~William B. Anders~~, Secretary

by M DENMAN