

II. Approval of Minutes—Board Meeting on May 29, 2026

Minutes

Greater Harris County 9-1-1 Emergency Network

Board of Managers Meeting

DATE May 29, 2026
TIME 10:11 A.M.
LOCATION Board Room of the Greater Harris County 9-1-1 Emergency Network
 (GHC 9-1-1) at 10220 Fairbanks N. Houston Rd., Houston, Texas 77064.

IN ATTENDANCE

Board Members Russell Rau, Bill Anders, Mark Denman, Vergil Ratliff, Shawn Thompson, and legal counsel Shannon Flemming were present. There were 25 people in attendance.

- I. **Call to Order**—The U.S. and Texas Pledges of Allegiance were recited.
- II. **Approval of Minutes**—The minutes from the Board meeting of April 20, 2026, were approved with a motion by Secretary Anders, and seconded by Board Member Ratliff. The vote passed unanimously.
- III. **Citizens Comments**—No citizens wished to present to the Board of Managers.
- IV. **Board Member Comments/Updates** – Board Member Ratliff expressed appreciation to Board and staff for the flowers and birthday wishes she received and thanked everyone for their kindness and thoughtfulness. Board Member Denman commented on the successful Harris County Mayors' Council Meeting and commended Mrs. Mindi Bartee, Mr. Roger Hauck, and Mrs. Justena Kelly for their efforts in representing GHC, noting that the event generated positive engagement.
- V. **PSAP Comments/Updates** – Mr. David Klozik, Director of HCSO (Harris County Sheriff's Office), reported the implementation of Harris County's pay parity initiative, which resulted in compensation increases for telecommunication employees. Mr. Klozik stated that Harris County will fund the associated payroll increases for the current fiscal year. Mr. Richard Corbitt, Fiscal Officer, acknowledged that the pay equity adjustment would have a significant impact on the 2027 budget which will be reviewed during the upcoming budget workshops.
- VI. **Executive Director Report** – Interim Executive Director Mr. Tino Fonseca introduced two new full-time staff members: Mr. Dylan Wallis, GIS Specialist, and Mr. DeAnte' White, NSOC Technician. Mr. Fonseca then presented the Organizational Dashboard.

Mr. Fonseca presented the Public Information/ Education Updates on behalf of Mrs. Justena Kelly. He noted that Mrs. Kelly and other staff members continued participating in bi-weekly planning meetings led by the Houston OEM with local PIO's from Harris and Fort Bend Counties in preparation for the upcoming FIFA World Cup.

Board Member Denman requested additional information regarding the industry benchmarks used in the report and asked that Mrs. Kelly provide the sources for those benchmarks at a future meeting.

- VII. Fiscal Division Report** - Mr. Richard Corbitt, Fiscal Officer, presented the financial report ending April 30, 2026, and reported overall cash and investment position at approximately \$68 million through April. He reported that capital projects continued to progress as planned, investment performance remained favorable, and staffing levels across the larger PSAPs were generally stable. During discussion, Board Member Denman inquired about increased overtime at the HCSO. Mr. David Klozik explained that while all GHC 9-1-1 funded positions were filled, overall staffing shortages and employee turnover had resulted in temporary increases in overtime. Mr. Corbitt confirmed that the HCSO remained within its approved budget. He further reported that service fee revenues were expected to improve following the increased wireless service fee allocation received in May and stated that the agency remained below budget through April, with management anticipating a favorable financial position through the end of the fiscal year.

Board Member Ratliff, representing the City of Houston, formally requested certain records for the previous budget year. Ms. Ratliff requested that the records be made available for pickup by the close of business on Thursday, June 11, 2026.

Mr. Corbitt reminded the Board that the proposed Fiscal Year 2027 budget would be presented during the July Board budget workshop.

- VIII. 9-1-1 Services Division Report**— 9-1-1 Services Division Officer Mr. Hauck presented the 9-1-1 Services Division Report. Mr. Hauck also reported that overall, 9-1-1 call volume continued to decline, consistent with trends observed across Texas.

Mrs. Mindi Bartee, PSAP Training Manager, presented the Training Division Report for April, highlighting monthly training activities and National Public Safety Telecommunicators Week recognition events held at the East Harris County Emergency Communications Center and the Missouri City Police Department.

- IX. Operations Division (Ops) Report** – Mr. Sam Mitchell, Operations Division Officer, presented the Operations Division Report for April. He reported that construction of the new 1,600-square-foot climate-controlled storage facility had been completed and was now in use.

- X. Information Technology (IT) Division Report**—Mr. Mike Hayes presented the IT Report for April and reported that GIS (Geographic Information Systems) operations, out-of-area call activity, and cybersecurity metrics remained stable. He recognized Mrs. Brenda Pope, GIS Manager, for leading regional coordination efforts with neighboring agencies in preparation for the FIFA World Cup. Mr. Hayes also discussed information learned through World Cup planning efforts regarding uninitialized wireless 9-1-1 calls, explaining that some international wireless calls appear as uninitialized calls because international telephone numbers cannot be fully captured within the current

system. He advised that wireless carriers are implementing temporary measures to improve callback information for international callers.

Mr. Fonseca stated that Mrs. Kelly had completed the Board's requested research regarding the compatibility of voice-activated home devices with 9-1-1 services and that the information had been distributed to the Board. Secretary Anders advised the Board that recent legislative changes require annual cybersecurity and AI awareness training. Chairman Rau requested that legal counsel, Ms. Shannon Fleming, review and provide an update on all training requirements applicable to Board members, including any requirements related to cybersecurity, AI, the Texas Open Meetings Act, and the Texas Public Information Act.

- XI. **Item: Update and discuss the status of the non-profit entity (501(c)(3)) for the benefit of the 9-1-1 emergency agency employees.** Chairman Rau reported that the formation, of the nonprofit entity established for the benefit of the agency's employees, was underway and that the necessary paperwork was being completed.
- XII. **Action Item: Consideration for approval to authorize the staff to transfer the remaining funds from the GHC 9-1-1 Golf Tournament to the new non-profit entity.** Motion made by Secretary Anders, seconded by Board Member Denman, vote passed unanimously.
- XIII. **Executive Session** – The Board of Managers entered Executive Session at 11:10 A.M. Executive Session ended at 11:52 A.M. No Action Taken.
- XIV. **Announcements** – The next Board of Managers Meeting was scheduled for Wednesday, July 22, 2026 at 1:00 P.M. There being no further action, the meeting was adjourned at 11:52 A.M.



Russell S. Rau, Chairman



William B. Anders, Secretary