



# Greater Harris County 9-1-1 Emergency Network

## NOTICE OF PUBLIC MEETING

Notice Is Hereby Given That A Meeting Of The Board Of Managers Of The Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) Will Be Held On Wednesday, September 22, 2021 At 1:00 P.M. In The Board Room Of GHC 9-1-1, 10220 Fairbanks N. Houston Rd. 77064, Houston, Texas, For The Purpose Of Considering And Taking Action On Matters Brought Before The Board Shown Below:

### 1:00 P.M.

1. **Call To Order**—Pledges of Allegiance: U.S. and Texas
2. **Consideration of Request for Approval of Minutes**—Special Meeting on July 13, 2021 and Board Meeting on August 25, 2021
3. **Public Comments (Speakers limited to 3 minutes)**—Email [PublicComments@911.org](mailto:PublicComments@911.org)
4. **Financial Report**—Transmittal and Discussion of Financials: Period Ending August 31, 2021
5. **Executive Director Report**—Transmittal and Discussion of Legislative/Regulatory and Administrative Matters
  - A. **Federal Legislative/Regulatory Matters:** U.S. House Energy & Commerce Update
  - B. **State and Local Legislative/Regulatory Matters:** House Bill (HB) 2911 Funding Update
  - C. **Additional Matters:** GHC 9-1-1 COVID-19 Update
6. **Operations Report**—Transmittal and Discussion of Operational Matters
  - A. **Standard Updates:** NOC Internal/External P1 Tickets, Call-trend Charts, Call Statistics—GHC Area PSAPs, Training Report
  - B. **Operational Efforts:** GIS/Database, Network Operation Center (NOC) Monthly Case Load Statistics
  - C. **Additional Matters:** New SSAPs Update, Originating Service Provider (OSP) Migration to the NG9-1-1 Platform
7. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
  - A. **9-1-1 Public Education Outreach Efforts:** Distribution of Education Materials, Community Events, National 9-1-1 Day
  - B. **Media Campaign:** 2021 Public Awareness Media Plan
  - C. **Text-to-9-1-1:** HCSO Texting Success Story
  - D. **Social Media Update:** GHC 9-1-1 Social Media Sites



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8. **Recognition of Retirement**— Randall 'Randy' Waller, Communications Supervisor (GHC 9-1-1 PSAP Coordinator) Cy-Fair Fire Department, 28 Years of Service in 9-1-1 Communications
9. **Action Item: GHC 9-1-1 Budget** —Discussion and Consideration for Approval of the Order Adopting the Greater Harris County 9-1-1 Emergency Network's Operation and Capital Budget Including the Adoption of the Service Fee Rates for the Year 2022
10. **Announcements**—Next Board Meeting: October 27, 2021
11. **Emergency/Supplemental Items**
12. **Adjournment**

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation, (2) discussion about the value or transfer of real property and other real estate matters, (3) discussion about a prospective gift or donation, (4) consideration of specific personnel matters, and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

9/22/2021

Date

  
Stan Heffernan, Executive Director

**REGISTRATION FOR PUBLIC COMMENT:** Members of the public wishing to address the Board during the meeting should email GHC 9-1-1 at [PUBLIComments@911.ORG](mailto:PUBLIComments@911.ORG) by 8:00 a.m. on Wednesday, September 22, 2021—provide their full name, phone number, and identify the agenda item they wish to speak on. Speakers will be placed an order and advised when it is their time to speak. Members of the public may also submit public comments to the Board via e-mail at [PUBLIComments@911.ORG](mailto:PUBLIComments@911.ORG).