



## NOTICE OF PUBLIC MEETING

Notice Is Hereby Given That A Meeting Of The Board Of Managers Of The Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) Will Be Held On Wednesday, August 24, 2022 At 1:00 P.M. In The Board Room Of GHC 9-1-1, 10220 Fairbanks N. Houston Rd. 77064, Houston, Texas, For The Purpose Of Considering And Taking Action On Matters Brought Before The Board Shown Below:

### 1:00 P.M.

1. **Call To Order**—Pledges of Allegiance: U.S. and Texas
2. **Consideration of Request for Approval of Minutes**—Board Meeting on July 27, 2022
3. **Public Comments (Speakers limited to 3 minutes)**—\*\*Email [PublicComments@911.org](mailto:PublicComments@911.org)
4. **Financial Report**—Transmittal and Discussion of Financials: Period Ending July 31, 2022
5. **Executive Director Report**—Transmittal and Discussion of Legislative/Regulatory and Administrative Matters
  - A. **Federal Legislative/Regulatory Matters:** No Update
  - B. **State and Local Legislative/Regulatory Matters:** No Update
  - C. **Additional Matters:** Recognition of Retirement—Michelle Manuel, GIS Analyst; Employee Salary Compensation Study Update
6. **Operations Report**—Transmittal and Discussion of Operational Matters
  - A. **Standard Updates:** NOC Internal/External P1 Tickets, Call-trend Charts, PSAP Call Statistics & SLA Report, Training Report
  - B. **Operational Updates:** GIS/Database Monthly Service Requests/Tasks
7. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
  - A. **9-1-1 Public Education Outreach Efforts:** Distribution of Education Materials, Community Events
  - B. **Media Campaign:** 2022 Public Awareness Campaign Status Update
  - C. **Social Media Update:** GHC 9-1-1 Social Media Sites
8. **Action Item: Texas SmartBuy Program**—Consideration for Approval of a Resolution Authorizing GHC 9-1-1 to Participate in the Texas SmartBuy Program and to Pay an Annual Fee to Maintain Membership (Currently \$100.00)



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9. **GHC 9-1-1 Budget**—Transmittal and Discussion of Proposed Budget for 2023
10. **Action Item: Employee Merit Increase Rate**—Consideration of the Merit Increase Rate to be Included in the Budget for Year 2023
11. **Announcements**—Next Board Meeting: September 28, 2022, Save-the-Dates
12. **Emergency/Supplemental Items**
13. **Adjournment**

8/24/2022

Date

Stan Heffernan, Executive Director

**\*\*REGISTRATION FOR PUBLIC COMMENT:** Members of the public wishing to address the Board during the meeting should email GHC 9-1-1 at [PUBLIComments@911.ORG](mailto:PUBLIComments@911.ORG) by 8:00 a.m. on the day of the meeting, as noted above—provide full name, phone number, and identify the agenda item you wish to speak on. Speakers will be called on during Public Appearances (Agenda Item 3) and advised when it is their time to speak. Members of the public may also submit public comments to the Board via e-mail at [PUBLIComments@911.ORG](mailto:PUBLIComments@911.ORG).