



NOTICE OF PUBLIC MEETING

Notice is hereby given that a regular meeting of the Board of Managers of the Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) will be held on Wednesday, September 23, 2026, at 1:00 P.M. in the Board Room at the GHC 9-1-1 Headquarters, 10220 Fairbanks N. Houston Rd., Houston, TX 77064 for the purpose of considering and acting on matters brought before the Board shown below:

1:00 P.M

- 1. Call to Order**—Pledges of Allegiance: U.S. and Texas
- 2. Approval of Minutes**—Board Meeting on August 26, 2026
- 3. Public Comments*** (Speakers limited to 3 minutes) - Email publiccomments@911.org.
- 4. Board Member Comments/Updates**
- 5. PSAP Comments/Updates** (if necessary)
- 6. Executive Director (ED) Report** - Transmittal and Discussion of General Updates and Public Education Outreach Efforts.
 - A. General Updates**
 - B. Public Information/ Education Updates**
- 7. Fiscal Division Report** – Transmittal and Discussion of Monthly Financial Updates
 - A. Financial Update** – Period Ending August 31, 2026
- 8. 9-1-1 Services Division Report** - Transmittal and Discussion of 9-1-1 Updates
 - A. PSAP Statistics** – Enterprise Call Sessions, Call Trends, Call Center Statistics
 - B. Call Center SLA Statistics**
 - C. PSAP Training Update**
- 9. Operations Division Report** – Transmittal and Discussion of Operations Updates
 - A. Service Ticket Dashboard**
 - B. Additional Updates**
- 10. Information Technology (IT) Division Report** – Transmittal and Discussion of IT Updates
 - A. GIS Activity**
 - B. Cyber Security Systems**
- 11. Action Item: GHC 9-1-1 Budget 2027** – Transmittal, Discussion, and Consideration for Approval of the Order Adopting the Greater Harris County 9-1-1 Emergency Network’s Operation and Capital Budget Including the Adoption of the Service Fee Rates for the Year 2027.

Taxpayer Impact Statement: Because the District has no ad valorem taxing authority, any action taken regarding adoption of the proposed budget for the District will have no impact on the property tax bill for any person within the geographic jurisdiction of the District.

12. Executive Session –

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: sec.551.071 (1) consultation with the County Attorney to seek or receive legal advice or consultation regarding pending or contemplated litigation; sec.551.072 (2) discussion about the value or transfer of real property; sec.551.073 (3) discussion about a prospective gift or donation; sec.551.074 (4) consideration of specific personnel matters; sec.551.076 (5) discussion about security personnel or devices; or sec.551.087 (6) discussion of certain economic development matters. This Board may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of chapter 551 of the Texas Government Code.

13. Announcements

A. Next Board Meeting: Wednesday, October 28, 2026.

14. Emergency/Supplemental Items

15. Adjournment

9/17/2026

Date



Tino Fonseca, Executive Director

***REGISTRATION FOR PUBLIC COMMENT:** Members of the public wishing to address the Board during the meeting should email GHC 9-1-1 at PUBLCOMMENTS@911.ORG by 8:00 A.M. on the day of the meeting, as noted above—provide full name, phone number, and identify the agenda item you wish to speak on. Speakers will be called during Public Appearances (Agenda Item 3) and advised when it is their time to speak. Members of the public may also send public comments to the Board via e-mail at PUBLCOMMENTS@911.ORG.