



NOTICE OF PUBLIC MEETING

Notice is hereby given that a regular meeting of the Board of Managers of the Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) will be held on Wednesday, March 25, 2026, at 1:00 P.M. in the Board Room at the GHC 9-1-1 Headquarters, 10220 Fairbanks N. Houston Rd., Houston, TX 77064 for the purpose of considering and acting on matters brought before the Board shown below:

1:00 P.M.

- I. **Call to Order**—Pledges of Allegiance: U.S. and Texas
- II. **Approval of Minutes**—Board Meeting on February 27, 2026
- III. **Public Comments** — Speakers limited to 3 minutes
- IV. **Board Member Comments/Updates**
- V. **PSAP Comments/Updates** (if necessary)
- VI. **Executive Director Report** - Transmittal and discussion of public education outreach efforts.
 - A. **Public Information/ Education Updates**
- VII. **Fiscal Division Report** – Transmittal and discussion of monthly financial updates
 - A. **Financial Update** – Period ending February 28, 2026
- VIII. **9-1-1 Services Division Report** - Transmittal and discussion of 9-1-1 updates
 - A. **PSAP Statistics** – Enterprise Call Sessions, Call Trends, Call Center Statistics
 - B. **Call Center SLA Statistics**
 - C. **PSAP Training Update**
 - D. **Additional Updates**
- IX. **Operations Division Report** – Transmittal and discussion of Operations updates
 - A. **Facilities Updates**
 - B. **Additional Updates**
- X. **Information Technology Division Report** – Transmittal and discussion of IT updates
 - A. **GIS Activity**
 - B. **Cyber Security Systems**
- XI. **Action Item: Resolutions Recognizing Troy Cayton (Baytown Police Department), Shelby Radford (Rosenberg Police Department) and Nadine Khan (Seabrook Police Department) for Representing the Greater Harris County 9-1-1 Network at the NENA 9-1-1 Goes to Washington Conferences.**
- XII. **Action Item: Resolution Thanking Jim Sweeney, Mayor of Seabrook, and Council for the City’s Support of Regional 9-1-1 Advocacy by Allowing a Seabrook 9-1-1 Telecommunicator to Participate in the National Emergency Number Association (NENA) 9-1-1 Goes to Washington Conference.**
- XIII. **Action Item: Discussion and Possible Action on GHC 9-1-1 Participation in Sponsoring the Harris County Mayor’s and Councilmember Association (HCMCA) Monthly Meeting and Dinner.**

XIV. Action Item: Consideration and Possible Action Regarding the GHC 9-1-1 Employee Leave of Absence Policy.

XV. Action Item: Discussion and Possible Action Regarding Moving the April Board of Managers Meeting Date.

XVI. Executive Session

- a. Executive session pursuant to Section 551.071 of the Texas Government Code to consult with employment attorney to seek advice regarding legal issues related to a personnel matter.
- b. Executive Session pursuant to Government Code Section 551.074 to consider a personnel matter involving the Executive Director.

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with the County Attorney to seek or receive legal advice or consultation regarding pending or contemplated litigation; (2) discussion about the value or transfer of real property; (3) discussion about a prospective gift or donation; (4) consideration of specific personnel matters; (5) discussion about security personnel or devices; or (6) discussion of certain economic development matters. This Board may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of chapter 551 of the Texas Government Code.

XVI. Announcements

- A. Next Board Meeting: Wednesday, April 22, 2026.
- B. Texas Public Safety Conference – March 29 – April 1, 2026 | Denton, TX
- C. National NENA Conference – June 28 – July 2, 2026 | Columbus, OH

XVII. Emergency/Supplemental Items

XVIII. Adjournment

3/19/2026

Date



Stan Heffernan, Executive Director

***REGISTRATION FOR PUBLIC COMMENT:** Members of the public wishing to address the Board during the meeting should email GHC 9-1-1 at PUBCOMMENTS@911.ORG by 8:00 A.M. on the day of the meeting, as noted above—provide full name, phone number, and identify the agenda item you wish to speak on. Speakers will be called during Public Appearances (Agenda Item 3) and advised when it is their time to speak. Members of the public may also send public comments to the Board via e-mail at PUBCOMMENTS@911.ORG.