



NOTICE OF PUBLIC MEETING

Notice is hereby given that a regular meeting of the Board of Managers of the Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) will be held on Wednesday, October 22, 2025, at 1:00 P.M. in the Board Room at the GHC 9-1-1 Headquarters, 10220 Fairbanks N. Houston Rd., Houston, TX 77064 for the purpose of considering and acting on matters brought before the Board shown below:

1:00 P.M.

AGENDA:

- I. Call to Order**—Pledges of Allegiance: U.S. and Texas
- II. Approval of Minutes**—Board Meeting on September 16, 2025
- III. Public Comments** — Speakers limited to 3 minutes
- IV. Board Member Comments/Updates**
- V. PSAP Comments/Updates** (if necessary)
- VI. Executive Director Report** - Transmittal and discussion of organizational updates and public education outreach efforts
 - A. Organizational Activity**
 - B. Public Information/ Education Updates**
 - C. Public Awareness Media Campaign**
- VII. Fiscal Division Report** – Transmittal and discussion of monthly financial updates
 - A. Financial Update** – Period ending September 30, 2025
- VIII. 9-1-1 Services Division Report** - Transmittal and discussion of 9-1-1 updates
 - A. PSAP Statistics** – Enterprise Call Sessions, Call Trends, Call Center Statistics
 - B. Call Center SLA Statistics**
 - C. PSAP Training Update**
 - D. Additional Updates**
- IX. Operations Division Report** – Transmittal and discussion of Operations updates
 - A. Facilities Updates**
- X. Information Technology Division Report** – Transmittal and discussion of IT updates
 - A. GIS Activity**
 - B. Cyber Security Systems**
- XI. Action Item:** GHC Vendor Presentations to the Board of Managers for Discussion and Possible Action
- XII. Action Item:** Transmittal and Consideration for Approval of the Investment Policy for the Year 2025-2026

XIII. Executive Session – Pursuant to Texas Government Code Section 551.076, the Information Technology Division requests an Executive Session for discussion and possible action after Executive Session regarding the review of the Cybersecurity Audit and Security Systems for the year 2025.

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with the County Attorney to seek or receive legal advice or consultation regarding pending or contemplated litigation; (2) discussion about the value or transfer of real property; (3) discussion about a prospective gift or donation; (4) consideration of specific personnel matters; (5) discussion about security personnel or devices; or (6) discussion of certain economic development matters. This Board may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of chapter 551 of the Texas Government Code.

XIV. Announcements

A. **Next Board Meeting:** Wednesday, December 10, 2025.

XV. Emergency/Supplemental Items

XVI. Adjournment

10/16/2025

Date



Stan Heffernan, Executive Director

***REGISTRATION FOR PUBLIC COMMENT:** Members of the public wishing to address the Board during the meeting should email GHC 9-1-1 at PUBRICOMMENTS@911.ORG by 8:00 A.M. on the day of the meeting, as noted above—provide full name, phone number, and identify the agenda item you wish to speak on. Speakers will be called during Public Appearances (Agenda Item 3) and advised when it is their time to speak. Members of the public may also send public comments to the Board via e-mail at PUBRICOMMENTS@911.ORG.