



## NOTICE OF PUBLIC MEETING

Notice is hereby given that a regular meeting of the Board of Managers of the Greater Harris County 9-1-1 Emergency Network (GHC 9-1-1) will be held on Wednesday, July 26, 2023, at 1:00 p.m. in the Board Room at the GHC 9-1-1 Headquarters, 10220 Fairbanks N. Houston Rd., Houston, TX 77064 for the purpose of considering and acting on matters brought before the Board shown below:

**1:00 P.M.**

- I. **Call to Order** — Pledges: U.S. and Texas
- II. **Approval of Minutes**
  - A. Approve Board Minutes for May 24, 2023
- III. **Public Comments** — \*To register email [PublicComments@911.org](mailto:PublicComments@911.org). (Speakers limited to 3 minutes)
- IV. **Executive Director Report**
  - A. State and Federal Updates
  - B. Organizational Activity
  - C. Additional Updates
- V. **Fiscal Division Report**
  - A. Financial Update
- VI. **9-1-1 Services Division Report**
  - A. Divisional Activity
  - B. PSAP Statistics: Call Sessions; Call Trends
  - C. Call Center SLA Update
  - D. PSAP Training Update
  - E. Public Information/Education Update
  - F. Additional Updates
- VII. **Operations Division Report**
  - A. Divisional Activity
  - B. Facilities Update
  - C. Additional Update
- VIII. **Information Technology Division Report**
  - A. Divisional Activity
  - B. Network Utilization
  - C. Cyber System Security
  - D. Additional Updates



# Greater Harris County 9-1-1 Emergency Network

IX. **Action: 9-1-1 Day Resolution**

- A. Consideration and Approval of a Resolution Designating September 11, 2023 as 9-1-1 Day in the Territory Served by GHC 9-1-1

X. **Audited Financial Statement**

- A. Transmittal and discussion of the Audited Financial Statement for the Year Ending December 31, 2022

XI. **Announcements**

- A. Next Board meeting – August 23, 2023

XII. **Emergency/Supplemental**

XIII. **Adjournment**

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation, (2) discussion about the value or transfer of real property and other real estate matters, (3) discussion about a prospective gift or donation, (4) consideration of specific personnel matters, and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

July 21, 2023

Date

Stan Heffernan, Executive Director

**\*REGISTRATION FOR PUBLIC COMMENT:** Members of the public wishing to address the Board during the meeting should email GHC 9-1-1 at [PUBLICCOMMENTS@911.ORG](mailto:PUBLICCOMMENTS@911.ORG) by 8:00 a.m. on the day of the meeting, as noted above—provide full name, phone number, and identify the agenda item you wish to speak on. Speakers will be called during Public Appearances (Agenda Item 3) and advised when it is their time to speak. Members of the public may also submit public comments to the Board via e-mail at [PUBLICCOMMENTS@911.ORG](mailto:PUBLICCOMMENTS@911.ORG).