



We are excited to announce that construction is underway for the new East Harris County Emergency Communications Center (ECOM). The new PSAP will regionalize Fire and EMS call handling and dispatch for Channelview Fire Department, South Lake Houston EMS, Sheldon Community Fire and Rescue, Cloverleaf Fire Department and North Channel EMS beginning in early 2018. ECOM will be an independent secondary PSAP under a joint power's board of Harris County ESD 50, 12, 6 and 60.

ECOM will be a collaborative emergency communications environment where all employees and stakeholder agencies will work together to improve service levels, leverage opportunities for interoperability and share insight.

The PSAP will utilize the following Mission Critical technologies:

Call Handling – VESTA

CAD – Infor/Enroute (will also be part of future CAD2CAD exchange with other PSAPs)

Mobile Data software – To be determined

Radio Console – Telex

Logging/Recording – NICE

Structured Protocols – ProQA EMD and EFD

We are preparing a formal application process for full-time and part-time dispatchers and supervisors. We are asking trained telecommunicators interested in being notified of future employment opportunities/details to submit a resume to kmcmahon@ehcec.net. The resume should highlight your call handling and dispatch experience and current certifications. All correspondences will remain confidential.

We look forward to hearing from you and welcome your interest in becoming part of our team.

Sincerely

Kathy McMahan

Director

East Harris County Emergency Communications