



# Greater Harris County 9-1-1 Emergency Network

## NOTICE OF PUBLIC MEETING

TO ALL INTERESTED PARTIES:

NOTICE IS HEREBY GIVEN THAT A MEETING OF THE BOARD OF MANAGERS OF THE GREATER HARRIS COUNTY 9-1-1 EMERGENCY NETWORK (GHC 9-1-1) WILL BE HELD ON WEDNESDAY, MARCH 28, 2018 AT 1:00 P.M. IN THE BOARD ROOM OF GHC 9-1-1 EMERGENCY NETWORK, 10220 FAIRBANKS N. HOUSTON RD., HOUSTON, TEXAS, FOR THE PURPOSE OF CONSIDERING AND TAKING ACTION ON MATTERS BROUGHT BEFORE THE BOARD SHOWN BELOW:

**1:00 P.M.**

1. **Call To Order**
2. **Consideration of Request for Approval of Minutes**—Board Meeting of February 28, 2018
3. **Citizens Appearances**
4. **Financial Report**—Transmittal and Discussion of Financial Report: Period Ending February 28, 2018
5. **Executive Director Report**—Transmittal and Discussion of Legislative/Regulatory and Administrative Matters
  - A. **Federal Legislative/Regulatory Matters:** Government Accountability Office (GAO) Update
  - B. **Local Updates:** 9-1-1 TX Alliance Operations Quarterly Meeting
6. **Operations Report**—Transmittal and Discussion of Operational Matters
  - A. **Standard Updates:** NOC P1 Tickets, Call-Trend Charts, Training Report, Major Call Centers—Call Statistics
  - B. **Datacenter Transition:** Microwave Towers Construction
  - C. **Ongoing Operational Efforts:** Website Refresh, Tom Bass Building Repairs, IT Audit
7. **Contingency Strategy**—Transmittal and Discussion of Efforts to Manage Resources Before, During, and After a Disaster
  - A. City of Houston Plan
  - B. Letter from League City Police Department

8. **GHC 9-1-1 Area PSAPs Update**—Transmittal and Discussion of PSAP Projects
  - A. HCSO New Building
  - B. Jacinto City Police Department
  - C. Bellaire Police Department
9. **Public Information/Education Report**—Transmittal and Discussion of Public Education Outreach Efforts
  - A. **Local Telecommunicator Nominees:** Individuals nominated for the 2018 Texas NENA and/or APCO awards
  - B. **9-1-1 Outreach/9-1-1 Education Month:** Distribution of education materials and community events
  - C. **9-1-1 Application:** Design and Outreach Plans
  - D. **Social Media Update:** Progress and Statistics
10. **Action Item**—Request for Approval to Proceed with the Purchase of Consoles for the Harris County Sheriff's Office New Building
11. **9-1-1 App**—Transmittal and Discussion of the Progress and Demonstration (Demonstration will take place in the test lab onsite.)
12. **Executive Session: Personnel**—Evaluation of Executive Director and Consideration of Compensation for Executive Director
13. **Emergency/Supplement Items**
14. **Announcements:** Next Board Meeting, Upcoming Conferences
15. **Adjournment**

The Board of Managers may meet in executive session, if necessary, pursuant to chapter 551 of the Texas Government Code, for one or more of the following reasons: (1) consultation with legal counsel to seek or receive legal advice or consultation regarding pending or contemplated litigation; (2) discussion about the value or transfer of real property and other real estate matters; (3) discussion about a prospective gift or donation; (4) consideration of specific personnel matters; and (5) discussion about security personnel or devices. The Board of Managers may announce that it will go into executive session on any item listed on this agenda if the subject matter is permitted for a closed session by provisions of Chapter 551 of the Texas Government Code.

March 21, 2018  
Date

Lavergne Schwender  
Lavergne Schwender, Executive Director